MONETA, Your Touch-Tone Teller

MONETA is a telephone inquiry and transaction service provided for you by your Credit Union. MONETA gives you instant and unlimited access at your finger tips, to the following selections:

- Savings or Checking Balance Inquiry
- Last 4 Savings or Checking Deposits
- Multiple Check Clearing Inquiry
- Loan Balance / Payoff Inquiry
- Line of Credit Available Credit Inquiry
- Savings to Checking Transfer
- Loan Payment Transfer
- Checking to Savings Transfer
- Electronic Transactions

Remember:
Only a MONETA PIN will work with this system. You must enter dollars and cents because MONETA reads 5000 as $50.00. A decimal point is automatically placed in front of the last two digits entered.

Use MONETA for convenient, confidential service 7 days a week, 22 hours a day. MONETA is not available between 2:00 a.m. and 4:00 a.m. To access MONETA, dial 865-540-8666 or toll free 1-888-818-5078.

MONETA: Welcome to Consumer Credit Union. This is MONETA Teller. Enter your account number:
Enter: Your account number plus 0.
MONETA: Please enter your PIN
Enter: Your four digit PIN
It's okay to interrupt MONETA at any time, and go directly to the inquiry menus.


1. INQUIRIES

1 = Share Inquiry
2 = Deposit history
3 = Withdrawal history
4 = Dividend history
5 = Electronic Transactions

1. prior year dividend
2. last period dividend

1. ACH
2. ATM
3. Audio
4. POS
5. Shared Branch
6. Online Banking

1 = Share Draft Inquiry
2 = Multi Draft Clearing
3 = Deposit history
4 = Withdrawal history
5 = More selections

1. specific draft
2. dividend history
3. prior year
4. last period

1. ACH
2. ATM
3. Audio
4. POS
5. Shared Branch
6. Online Banking

1 = Loan Inquiry
2 = Balance & Payoff
3 = Available Credit
4 = Electronic Transactions

1. ACH
2. ATM
3. Audio
4. POS
5. Shared Branch
6. Online Banking

1 = Club Inquiry
2 = Transfer draft to share
3 = Line of Credit Advance to Draft
4 = Loan Payments via transfer
1. Transfer from Shares
2. Transfer from Drafts
3. Transfer from Club
4. Transfer from Special Share

1 = Savings
2 = Loan
3 = Special Share
4 = Investment

1 = Balance

2. TRANSFERS

1 = Share to Draft
2 = Transfer draft to share
3 = Line of Credit Advance to Draft
4 = Loan Payments via transfer
1. Transfer from Shares
2. Transfer from Drafts
3. Transfer from Club
4. Transfer from Special Share

1 = Balance

2 = Loan Inquiry
2 = Available Credit
3 = Electronic Transactions

1. ACH
2. ATM
3. Audio
4. POS
5. Shared Branch
6. Online Banking

1 = Balance

2 = Club Inquiry

1 = Balance

2 = Investment history and balance

1 = Balance
2 = History

* Click Inquiry:
- dividend type 1 = suffix: SR
- Special savings type 2 = suffix: SR
- example: acc# 000213-086 = F

1 = Special Share Inquiry
1 = Balance
2 = History

* Click Inquiry:
1 = Balance