



3634 E. Andrew Johnson Highway  
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### **YOUR ABILITY TO WITHDRAW FUNDS**

Our policy is to make funds from your cash and check deposits available to you immediately. At that time, you can withdraw the funds in cash and we will use the funds to pay checks that you have written. Please remember that even after we have made funds available to you and you have withdrawn the funds, you are still responsible for checks you deposit that are returned to us unpaid and for any other problems involving your deposit.

#### **Determining the Availability of a Deposit**

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays and federal holidays. If you make a deposit before closing on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after closing or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

#### **Cash withdrawal Limitation**

For case-by-case delays, we place certain limitations on withdrawals in cash. In general, \$225 of a deposit is available for withdrawal in cash the next business day.

#### **Longer Delays May Apply**

**Case-By-Case Delays** – In some cases, we will not make all of the funds that you deposit by check available to you immediately. Depending on the type of check that you deposit, funds may not be available until the seventh business day after the day of your deposit. The first \$225 of your deposits, however, may be available to you the next business day. If we are not going to make all of the funds from your deposit available immediately, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the first business day after we receive your deposit. If you will need the funds from a deposit right away, you should ask us when the funds will be available.

**Safeguard Exception Delays** – In addition, funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$5,525 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure or computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than fourteen business days after the day of your deposit.

### **ELECTRONIC CHECK CONVERSION**

Your check or draft can result in an electronic funds transfer. This can happen in several ways. For example, when purchasing goods or paying for services you may authorize a merchant or service provider (at point of purchase) to convert your check into an electronic funds transfer. At the same time, you may be asked to authorize the merchant or service provider to electronically collect a charge in the event the check is returned for insufficient funds. Paying such a fee electronically is also an electronic funds transfer. Your authorization to make these types of electronic funds transfers may be expressed in writing or implied through the posting of a sign. You should keep the receipt you receive for such a transfer for your account records.

### **FACT ACT NOTICE**

We may report information about your loan and deposit accounts to credit bureaus. Late payments, missed payments, or other defaults on your accounts may be reflected in your credit report.

### **IDENTITY VERIFICATION**

Upon opening an account with Consumer Credit Union, you will be asked to provide identity information. We will verify this information and may obtain further information concerning your standing and deposit accounts maintained with other institutions.

